



## **Opt-In for Text Messaging**

Lockport Township High School is adding text messaging capability to the school notification system. This will enable the school to quickly communicate urgent information, such as school closings.

There are two requirements for receiving text messages: the recipient's mobile telephone number must be listed in the student information system database and the recipient must accept the "Opt-In" invitation.

On May 1<sup>st</sup>, parents with mobile numbers listed in the database will receive a text message from SchoolMessenger with the school's code, 67587. Recipients can opt-in for this free service by responding "Y" or "Yes" to the text message.

To change or confirm the mobile telephone number that is currently registered in the student information system database, parents can contact the Registrar's Office, East Campus (815) 588-8351 or (815) 588-8354, Freshmen Center (815) 588-8251.

## **Frequently Asked Questions**

### **How do recipients "opt-in" to receive text messages?**

Recipients can receive text messages if their mobile telephone number is listed in the student information system database and they text "Y" or "Yes" to the school's code, 67587.

### **How will text messaging be used?**

Text messaging will be used to communicate urgent, time-sensitive information, such as school closings. It will not be used for routine announcements.

### **I opted-in. How do I know if it worked?**

After texting "Y" or "Yes", a confirmation will be sent, "You're registered 4 SchoolMessenger notifications. Reply STOP to cancel, HELP for help."

### **I received a text message that says it's from SchoolMessenger. What does it mean?**

If it was from 67587, it was most likely the Opt-In invitation sent by SchoolMessenger, the school's notification system. To continue receiving informational text messages from the school, reply "Y".

**I “opted-in”. Why didn’t I receive a text message?**

Parents must ensure that the district has the correct mobile telephone number in the student information system by contacting the Registrar’s Office, East Campus (815) 588-8351 or (815) 588-8354, Freshmen Center (815) 588-8251.

**I didn’t reply to the text message. Can I still opt-in?**

Parents can opt-in to receive text messages at any time by texting “Y” or “Yes” to the school’s code, 67587, but the mobile telephone number texted from must be listed in the student information database.

**I don’t wish to receive text messages. How do I opt-out?**

Recipients who don’t opt-in or don’t reply to the opt-in invitation will not receive text messages. Recipients can text “STOP” to 67587 at any time to discontinue receiving text messages.

Still have questions? Contact us at [PublicRelations@lths.org](mailto:PublicRelations@lths.org).